



OFFICER REPORT TO LOCAL COMMITTEE RUNNYMEDE

CONSULTATION ON IMPROVEMENTS TO LEARNING DISABILITY DAY SERVICES

19 SEPTEMBER 2008

KEY ISSUE

Surrey County Council is consulting on proposals to improve in-house learning disability day services. The consultation started on July 14th 2008 and will end on November 14th 2008.

This report is for information.

SUMMARY

The consultation document, *Choice, Independence, Rights and Control* (July 2008) details proposals for the future provision of learning disability day services in Surrey. Surrey County Council currently operates seven day services including Fairways in Staines (Spelthorne). Full details regarding the current services provided and other background information can be found in the consultation document.

OFFICER RECOMMENDATIONS

The Local Committee (Runnymede) is asked to:

- (i) Comment on the information provided in the consultation document on improvements to day services for people with learning disabilities across Surrey.
- (ii) Comment on proposals for the Fernleigh day service in Walton on Thames (Elmbridge) and Cranstock day service in Woking to become 'Centres of Excellence' for people with complex needs. These are the closest Centres of Excellence proposed for people from Runnymede to access.

- (iii) Comment on proposals for a greater range of services for people in Runnymede in their local communities.

1 INTRODUCTION AND BACKGROUND

1.1 Proposals to improve learning disability day services

Surrey County Council has been working for over ten years to change the way day services are offered to people with learning disabilities. This has seen services increasingly offered away from the main day centre buildings and throughout local communities.

In 2007, as part of the Council Transformation programme, a project team was formed to look at proposals for further improvements to services. These proposals for change and improvement are consistent with Surrey County Council's move towards greater personalisation and choice in the delivery of social care services. The proposals aim to meet the government's desire for improvements to the lives of people with learning disabilities as detailed in the White Paper *Valuing People* (2001) and consultation document *Valuing People Now* (2007).

1.2 What are the proposals?

The proposals are for:

- **Community Activities:** The development of more services in local communities so people have more choice about how to spend their time.
- **Centres of Excellence:** The development of four buildings with specialist facilities and improved services for people with profound and multiple complex needs. We are proposing that four of the current day services are developed as Centres of Excellence. These are Bentley in Banstead, the Harbour in Milford, Fernleigh in Walton on Thames and Cranstock in Woking.

2 ANALYSIS

2.1 Why are we making these proposals?

Although services have changed significantly over recent years, we are currently faced with a number of challenges:

- **More people** will need services in the future as people with learning disabilities are generally living longer.
- The **buildings** services are offered from are segregated from other parts of the community. Some of the buildings are in need of

renovation and don't always fully meet the needs of the people who use them.

- Some buildings have limited specialist facilities and resources for people with **multiple complex needs**.
- Currently people have limited choices to become **active citizens** within their communities.
- Services are reliant on **expensive and segregated transport** networks and there is limited opportunity for people to travel on public transport with or without supporting staff.
- **Staffing and management structures** need to be reviewed to meet future challenges.

2.2 Day services for people with learning disabilities in Runnymede

Approximately 850 people receive a service in Surrey County Council run day services. Of these, around 80 are resident in Runnymede and they mainly use services run by the North East Day Services from Fairways day service in Staines. Approximately ten people use services run by Cranstock day service in Woking and five people use services run by Fernleigh day service in Walton on Thames.

Most Runnymede residents who use day services live in Egham, Virginia Water, Chertsey and Addlestone and Ottershaw. Over recent years, services have started to be developed to meet the needs of people in their local communities.

- **Chertsey:** Community services are run from Chertsey Halls and the Runnymede Centre 4 times a week. From here, 8 – 10 people work on promoting independence skills

A service is currently being set up in **Addlestone** for 1 day a week using the Addlestone Youth Centre. If we were able to use this facility for 5 days a week it would be suitable for 45 people who live in Runnymede, with a maximum of 25 using facilities at any one time.

- **Egham and Englefield Green:** A five day a week community service is provided in Egham. On average 12 service users meet in Egham on a daily basis. This number has reduced recently as people have become more independent. For example, four people have been supported to travel by bus and take care of themselves in busy towns and are now independent. These four people also work part time, and the plan is for more people from this group to develop in a similar way.

Residents from other areas in Runnymede meet in Egham travelling by Dial A Ride to work in the tea bar or use the leisure centre. Egham is also the base for the Starstruck Theatre company and over 25 people

from Runnymede and Spelthorne meet here once a week to attend rehearsals.

- **Virginia Water:** People from Virginia Water receive a community service in Egham.
- **Ottershaw:** People from Ottershaw receive a community service in Chertsey.
- **Outside Runnymede:** There are also other community activities that people resident in Runnymede use instead of the day centre in Staines. This includes the Laleham Horticultural Project which people access direct from their homes and the Shepperton and Sunbury local service which people use twice a week.

3 CONSULTATION

- 3.1 The following consultation events listed below are taking place in the Runnymede area. Feedback from the consultation events held in all of the local areas will be passed onto the central project team who will incorporate the information in the final report to the Surrey County Council Executive and Adults and Community Care Select Committee.

Consultation events:

- Parents and carers meeting management at the day services
- Regular meetings for service users facilitated by independent advocates to discuss the proposals
- Regular briefings for the staff team at the dayservices
- One to one sessions for Carers' with the Day Service Manager on request
- Local Valuing People Group meetings
- Local meetings of Mencap groups
- Other representative groups as requested

We have also arranged 'Come and Try it' events for services users from day services to try different events in other parts of Surrey. For example, groups of services users from Runnymede who use the Fairways services are going on barge trips on the Thames from Guildford.

There will also be roadshows events across the county for people to hear about the proposals and to feedback their views. At these events there will be stands, presentations and workshops and a chance to ask staff and managers more about the proposals. The events will be on:

- Friday 5th September at Guildford Spectrum 1300 to1800
- Thursday 25th September at Staines Spelthorne Leisure Centre 1300 to1800

- Tuesday 30th September at Redhill Harlequin Theatre 1300 to 1800
- Friday 17th October at the Runnymede Centre 1100 to 1500
- Thursday 23rd October at Woking Leisure Centre 1300 to 1800

In addition to the roadshows there will be a Travel Challenge day on 4th September where people from all of the day services will try to travel by means other than normal day service transport from their homes to Leatherhead Leisure Centre. The aim of the event is to introduce people to travelling independently and also encourage people to take up the concessionary bus pass offered by District and Borough Councils. Lunch will be provided for all who arrive at Leatherhead Leisure Centre.

4 FINANCIAL AND VALUE FOR MONEY IMPLICATIONS

- 4.1 Proposals for the delivery of future services are to remain within existing budgets. Further proposals will be supported by a detailed business case when presented to the Surrey County Council Executive after the consultation.

5 EQUALITIES AND DIVERSITY IMPLICATIONS

- 5.1 People with learning disabilities often do not receive the same choices and opportunities in life as everyone else. Our proposals are aimed at ensuring that the people we serve are treated fairly and receive greater choice and opportunity. We are looking to develop services that reflect the ethnic mix of people in Surrey.

We have ensured that all consultation material is easily accessible and distributed to all people affected by the proposals. We have set up a dedicated consultation web site with accessible and easy to understand material at www.aboutus.org.uk and we have also put easy to understand information on the main Surrey County Council website.

We have ensured that service users can have their say about the proposals with the support of independent advocacy services and staff that they know within the dayservices.

6 CRIME AND DISORDER IMPLICATIONS

- 6.1 Although people with learning disabilities do not present any significant crime and disorder implications, they may be subject to hate crime because of their disability. *Valuing People Now* (2007, page 71-73) notes that many people do not feel safe in their local communities due to hate crime, which can vary from being called a name to serious physical assault.

The Learning Disability Partnership Board in Surrey has commissioned a piece of work to develop a 'Hate Crime Training Pack' in cooperation with Surrey Police. The Partnership Board is working to ensure that Hate Crime awareness is promoted and that people with learning

disabilities who use our services know what to do to report it to the Police.

7 CONCLUSION AND RECOMMENDATIONS

- 7.1 Members are asked to comment on the proposals as detailed in the consultation document *Choice, independence, rights and control*.
- 7.2 Members are asked to comment on proposals for Fernleigh and Cranstock day services to become 'Centres of Excellence' for people with multiple and complex support needs.
- 7.3 Members are asked to comment on proposals for a greater range of community activities, building on work already started.

8 REASONS FOR RECOMMENDATIONS

- 8.1 The recommendations support efforts to give people with learning disabilities greater choice in how they spend their time and a better level of care for those with complex and multiple support needs.

9 WHAT HAPPENS NEXT

- 9.1 The consultation will continue until 14th November. We are presenting our proposals and seeking feedback from all eleven Surrey County Council local committees during the consultation period, starting with Waverley on 12th September and ending with Woking on 20th October. We will also update the Surrey County Council Adults and Community Care Select Committee at their meeting at County Hall on 3rd September.

After the consultation, we will review all of the feedback and present further proposals to the Surrey County Council Executive in 2009.

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BACKGROUND PAPERS:	<ul style="list-style-type: none"> ▪ Choice, Independence, Rights and Control (July 2008) Dayservices Consultation document

**FOR MORE
INFORMATION**

- Day Services Consultation Newsletter 1 (July 2008)
- Surrey County Council Officer report to Executive dated June 24 2008
- Surrey County Council Adults and Community Care Select Committee report dated May 29 2008
- Surrey County Council Adults and Community Care Select Committee report dated 2 April
- Valuing People Now (2007)
- Valuing People (2001)
- www.aboutus.org.uk (Select 'Your Say, What Way Consultation')
- www.surreypb.org.uk (Select 'Dayservices Consultation' from the main menu)
- www.surreycc.gov.uk (Choose About Your Council/Consultations/Improvements to Learning Disability day Services)
- E-mail feedback to socialcare.dayservices@surreycc.gov.uk or leave a message on 0845 24 66 226